

Inflight Services – Uniform Return Process

It is very important that you try on your new uniform at your earliest convenience. We want to ensure that you are 100% satisfied with the overall fit. All shipments before April 30, 2013 will include a prepaid return label so that you may return any new, unaltered garments. If you need to make a return, please follow the below instructions. Please contact Cintas at 1.800.889.0331 with any questions.

Standard Returns:

Our garments are completely and conditionally guaranteed against defect for their expected wear life, given proper care and use. CINTAS garments are returnable within 60 days of receipt.

International Returns

Contact Cintas Customer Service at 1.800.889.0331 or <u>united@cintas.com</u> to arrange for your return.

If you have the packing slip:

To return any portion of your order, fill out the "Return Form", example shown on the bottom right, on your packing slip and follow these instructions:

- 1. Indicate reason for return and any reorder quantities that you need.
- 2. Tear off the "Return Form" and attach to garment, if multiples, please bundle the garments together.
- 3. Place garments in a secure box.
- 4. Place UPS Return Label on the outside of box. (Return Label is located directly below the Return Form on the packing slip).
- 5. Take box to UPS to be shipped back to Cintas.
- 6. Once received, your order will be processed in 3-5 days.
- 7. Expect to see an order confirmation and shipping confirmation when your return is processed.

If you DON'T have the packing slip:

To return any portion of your order, please follow these instructions to assist Cintas in servicing your needs:

- 1. Please call our Customer Service Team at 800-889-0331 and tell us:
 - Order number if you have it
 - Employee name and number
- 2. The Customer Service Advocate will guide you with instructions. In the event it is a Cintas error, we will send you a return label at no charge to you.
- 3. Please follow above steps 3 5.
- 4. Ship the return to this address:

Cintas Corporation 5600 W. 73rd Street Chicago, IL 60638 ATTN: RETURNS DEPARTMENT UNITED RETURN

- **5.** Once received, your order will be processed in 3-5 days.
- **6.** Expect to see an order confirmation and shipping confirmation when your return is processed.

When not to return garments:

- O Worn, laundered or dry cleaned.
- Modified in any way (ex. Hemming pants).
- o After 60 days garments are non-returnable.
- Customer Service will contact you directly to discuss the return.

CHECK REASON FOR THE RETURN DAMAGED DEFECTIVE W SAMPLE DID NOT FIT W MISSING NOT AS EXPENDED.		
1. FIAPID REDRIDER Please tolow one of these methor in the appropriate ships, size, and the quaetity information call (1-600-UNFORMS) for immediate customer 2. Fill out the returns portion of your packing slip. 3. Mark the box explaining why you are returning the it. 4. Plack the return portion of your packing slip and the. 5. Peel off the handy UPS label and afflix to your return (There is a 85 fee for this service which will be deducted. 6. Just give the box to your UPS delivery driver or drop call 1 800-UNIFORMS for Replic recorders or other "Modified garments are non-returnable." 1. The 55 fee will be waved if CIVTAS determines the or Please select action: 1. Reordor Redrive Record Refrequence of the CHECK REASON FOR THE RETURN DAMAGED DEFECTIVE WILL MISSING NOOIFICATIONS. 1. MISSING NOT AS EXPENDING TO THE SERVER MISSING NOOIFICATIONS.	ds. Request new m	
in the appropriate style, size, and the quantity informat or call (1-600-UNE) FORMS) for immediate outstomer ser 2. Fill out the returns portion of your packing sile, 3, Mark the box explaining why you are returning the it 4. Pack the return portion of your packing sile and the 5. Peel off the handy UPS tabel and affix in your return (There is a 55 fee for this sarrice which will be deducte 6. Just give the box to your UPS delivery driver or dro Call 1 800-UNIFORMS for Rapid reorders or other "Modified garments are non-returnable "The 55 fee will be waived if CRITAS determines the o Please select action: Rector CHECK REASON FOR THE RETURN DAMAGED DEFECTIVE WI MISSING NOT AS EXPERMODIFICATIONS MODIFICATIONS NOT AS EXPERMODIFICATIONS	ds. Request new mi	
or call (1-600-UNIFORMS) for immediate customer ser 2. Fill out the inturns portion of your packing slip. 3. Mark the box explaining why you are recurring the it 4. Pack the return portion of your packing slip and the. 5. Peel off the handy UPS label and affix to your return. (There is a \$5 fee for this service which will be deduct 6. Just give the box to your UPS delivery driver or drop Call 1 800-UNIFORMS for Replid reorders or other "Modified garments are non-returnable "The 55 fee will be waved if CRITAS determines the or Please select action: Reorder Return DAMAGED DEFECTIVE WI SAMPLE DID NOT FIT W MISSING NOT AS EXPERMODIFICATIONS		
2. Fit out the returns portion of your packing slip. 3. Mark the box explaining why you are returning the it. 4. Plack the return portion of your packing slip and the. 5. Peel off the handy UPS label and affilis to your return (There is a \$5 fee for this service which will be deducted. 6. Just give the box to your UPS delivery driver or drop Call 1 800-UNIFORMS for Rapid reorders or other "Mooffled garments are non-sturnable." "The \$5 fee will be waved if CINTAS determines the or Please select action: Reorder Reason FOR THE RETURN DAMAGED DEFECTIVE WILLIAMS DAMAGED DEFECTIVE WILLIAMS NOT AS EXPENDING MODIFICATIONS.	on in the tower half	of the returns form
3, Mark the box explaining why you are returning the It 4. Plack the return portion of your packing slip and the 5. Peel off the handy UPS label and affix to your return (There is a 45 fee for this service which will be deducted. Just give the box to your UPS delivery driver or drop Call 1 800-UNIFORMAS for Repid recorders or other "Modified garments are non-internable." "The 55 fee will be waived if CINTAS determines the or Please select action:	rice.	
4. Pack the return portion of your packing slip and the 5. Peel off the handy UPS label and affix to your return there is a \$5 fee for this service which will be deducted. Just give the box to your UPS delivery driver or drop Call 1 800-UNIFORMS for Repid reorders or other "Modified garments are non-returnable ""The 55 fee will be waived if CRITAS determines the c Please select action: Reorder		
5. Peel off the handy UPS tabel and affix to your return (There is a \$5 fee for this service which will be deducted. 6. Just give the box to your UPS delivery driver or drop (Call 1 800-UNIFORMS for Repid reorders or other "Modified garments are non-returnable" "The \$5 fee will be waved if CINTAS determines the or Please select action: Reorder	en .	
(There is a \$5 fee for this service which will be deducted. Aust give the box to your UPS delivery driver or drop Call 1 800-UNIFORMS for Rapid reorders or other "Modified garments are non-sturnable." The \$5 fee will be waved if CINTAS determines the or Please select action: Reorder		se pox
6. Just give the box to your UPS delivery driver or drop Call 1 800-UNIFORRIAS for Repici recorders or other Whodfiled garments are non-returnable "The 55 fee will be warved it CRITAS determines the o Please select action: Recruder CHECK REASON FOR THE RETURN DAMAGED DEFECTIVE WINDSING MODIFICATIONS NOT AS EXPERMODIFICATIONS		
Call 1 800-UNIFORMS for Rapid reorders or other "Modified garments are non-returnable "The 55 fee will be waved it CRTAS determines the or Please select action: Reorder ReaSON FOR THE RETURN DAMAGED DEFECTIVE WILLIAM MISSING NOT AS EXPENDED.		
"Modified garments are non-returnable "The 55 fee will be waved if CIRTAS determines the of Please select action: Recorder Recorder Return CHECK REASON FOR THE RETURN DAMAGED DEFECTIVE WILLIAM SAMPLE DID NOT FIT WILLIAM MISSING NOT AS EXPENDING TOTAL AS EXPENDED."	it off at your local to	JPS authorized sh
"The 55 fee will be waved if CINTAS determines the of Please select action: Recorder Refuer Refuer Refuer DAMAGED DEFECTIVE WILLIAM MISSING NOT AS EXPENDING TOTAL AS EXPENDED.	Customer Service	Issues
Please select action: Reorder Reason FOR THE RETURN DAMAGED DEFECTIVE W SAMPLE DID NOT FIT W MISSING NOT AS EXPENDED.		
Reorder Return CHECK REASON FOR THE RETURN DAMAGED DEFECTIVE WISH SAMPLE DID NOT FIT WISH MISSING NODIFICATIONS	rder was processed	incorrectly
CHECK REASON FOR THE RETURN DAMAGED DEFECTIVE W SAMPLE DID NOT FIT W MISSING NOT AS EXPENDED.		
DAMAGED DEFECTIVE WILLIAM SAMPLE DID NOT FIT WILLIAM MISSING NOT AS EXPEN	nd only	
SAMPLE DID NOT FIT WE WISSING NOT AS EXPENDED HOST AS EXP		
MISSING NOT AS EXPENDED NOT AS EXPENDED	RONG ITEM	
MODIFICATIONS		
	CTED L. DUF	PLICATE
Style # for Reorder	Size	Quantity
		1