

# Contract Comparison United & Continental Flight Attendant Contracts June 3, 2010

#### Vacation

Vacation: Annual Days Earned After Following Years' Service:

Airline		Yr	Max	Yrs																								
		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25		to
																												Max.
United	N/A	12	12	12	12	19	19	19	19	19	26	26	26	26	26	26	26	33	33	33	33	33	33	33	33	40	40	25
Continental	N/A	7	7	7	7	14	14	14	14	14	21	21	21	21	21	21	21	21	28	28	28	28	28	28	28	35	37	30

Airline	Splits Allowed	Pay Method	Other
United	Less than 26 days – max of 2 periods of minimum of	Lineholder paid 2:36 per day	May slide vacation up to 3 days in either direction
	7 days	Reserve paid: 3:57 per day in 30 day month	Buy back option for vacation days over 16 per year, paid at 2:36 per day
	26 days or more – max of 3 separate periods	3:45 per day in 31 day month  Day-at-a-time paid 2:36 per day	Up to 10 "Day at a Time (DAT)" days, separate from awarded vacation periods
			Purser/Galley premium pay for vacation if actual flown 450 hours in these positions during the previous year
Continental	Yes, into periods at no less than 7 days	3:15 per day	Optional FLEX plan: Accrue 1 week of optional unpaid vacation each year
			May slide vacation up to 3 days in either direction
			May fly through vacation to receive flight pay and vacation pay
			May contribute 1 week of paid vacation to her/his 401(k)

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#### **Crediting Provisions**

#### Minimum Guarantee

Airline	Duty Rig	Trip Rig	Duty Period Credit	Report Guarantee/Cancellation Pay	Line/Trip Guarantee	Deadhead	Other	
United	1 hour of pay for every 2 hours on duty	1 hour of pay for every 3.5 hours away from home	Minimum average pay/credit of 5:00 per duty period for multi-period IDs	2 hour if report and does not fly	Yes	100% pay/credit	Positive space "must ride" transportation for DHD	
			5 hour minimum for 1 duty period				Paid greater of scheduled or actual	
Continental	None	1 hour of pay for every 4	None No average, no	None	During the last 7 days of the bid month	100% pay/credit for all DHD by air and ferry time	Paid greater of scheduled or actual on a leg-by-	
		hours away from home for trip with rest period	minimum			Surface DHD: mileage divided by 40 x base hourly rate	leg basis	
		over 29 hours				DHD considered duty time		

#### **Minimum Legal Rest Away From Home**

	Domestic			nternational		_		
Airline	Lineholder	Reserve	Flight/Deadhead Time	Block-to-Block Minimum	Place of Lodging Minimum	Short-term Rest Facility	On-Board Rest Provisions	Other
United	9:00 free from duty where lodging within 15 minutes 11:00 free from duty where lodging is more than 15 minutes	Same as Lineholder Same as Lineholder	0-8:00 8:01-10:00 10:01-14:00 Over 14:00 Between U.S Japan	11:00 18:00 22:00 33:00 22:00	9:00 16:00 20:00 30:00 20:00	Single hotel room if scheduled over 4:00 or delayed over 4:00	International (only): 1:00 minimum rest on flights scheduled between 8:00 and 12:00 hours  2:00 minimum rest on flights scheduled 12:00 hours or more  Widebody: 2 sets of 3 seats Narrowbody: 1 row of 3 seats  747-400 crew bunks Partial 777 fleet crew	On new equipment scheduled to fly 8:00 hours or more, bunks will be provided instead of seats for crew rest, where possible  Domicile manager may authorize 0:30 on flights 7+ hours operating 2200-0600
Continental	If duty less than 14 hours: 9:00 block-to-block scheduled / 8:45 actual  If duty = 14:00-16:00 hours, 12:00 free from duty scheduled, 10:00 free from duty scheduled if next rest period is 14:00 hours 8:45 actual	Same as Lineholder Same as Lineholder	Same as domestic	Same as domestic	None	If scheduled or known ground time is 5:00 (4:00 if ground time begins 2100-0559) or more, hotel room at or near airport provided	bunks Crew bunk modules to be installed on B777/B787; seats used in interim Other dual-aisle, 4 coach seats Single-aisle, 3 coach seats	None

#### Minimum Legal Rest at Home

	Following	Domestic Trip	Following Ir	nternationa	l Trip	_	Other Provisions		
Airline	Lineholder free from duty	Reserve free from duty	Flight/Deadhead Time in Last Duty Period	Lineholder	Reserve	Overnight Lodging	Domestic	International (or combination of Dom+Intl flying)	
United	10:00  When exceeding 8:00 in 24:00 hours, then 2:00 rest for each 1:00 flight hours/16:00 max  Rest may be reduced to 9:00 to remain legal for next scheduled flight or to pick up open time  Option to waive legal rest to attend training	12:00  When exceeding 8:00 in 24:00 hours, then 2:00 rest for each 1:00 flight hours/16:00 max	Up to 8:00 Up to 8:00 Up to 8:00 8:01-10:00 10:01-12:00 Over 12:00	10 10 10 24 36 36	12 (*1) 18 (*2) 24 (*3) 24 36 48	Single Room	8-in-24: applies 1-in7: applies 24-in-7: applies 30-in-7: applies	8-in-24: does not apply 30-in-7: does not apply must have either 24 in 7 away from home or 1 in 7 at home	
Continental	10:00 block-to-block scheduled / 9:00 actual If duty = 14:00-16:00 hours, 12:00 free from duty scheduled, 10:00 free from duty scheduled if next rest period is 14:00 9:00 actual	11:00 block-to-block scheduled / 9:00 actual If duty = 14:00-16:00 hours, 12:00 free from duty scheduled, 10:00 free from duty scheduled if next rest period is 14:00 9:00 actual If non stop flight over 12:00 greater of 16:00 or rest of calendar day	Same as domestic	Same as domestic	Same as domestic	Single Room	8-in-24: does not apply 1-in-7: does not apply 24-in-7: applies 30-in-7: does not apply	8-in-24: does not apply 1-in-7: does not apply 24-in-7: applies 30-in-7: does not apply	

<sup>\*1</sup> where next ID's scheduled time away from home is up to 44:59
\*2 where next ID's scheduled time away from home is 45:00 to 74:59
\*3 where next ID's scheduled time away from home is 75:00 or more
\*4 see 8-in-24 (Section 7.D.)

#### **Hours of Service**

		Domestic				International		
Airline	Lineholder Guarantee	Monthly/Quarterly Maximum Scheduled	Optional Hours Available	Reserve Guarantee	Lineholder Guarantee	Monthly/Quarterly Maximum Scheduled	Optional Hours Available	Reserve Guarantee
United	65	92/184/261	1 <sup>st</sup> option to increase to: 97/194/276	75	65	92/184/261	1 <sup>st</sup> option to increase to: 97/194/276	75
			2 <sup>nd</sup> option to increase to: 100/200/300				2 <sup>nd</sup> option to increase to 100/200/300	
Continental	70	92:30 monthly	Unlimited	83	70	97 (monthly) scheduled	Unlimited	83
		Upon company necessity, may build 20% of lines to 3% over monthly max	No monthly maximum/cap for Reserves			Upon company necessity, may build 20% of lines to 3% over monthly max		

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#### Minimum Days Off, Maximum Duty Periods

		Minimum Days Off	Maximur	n Duty Periods (Hours)	<del>-</del>
Airline	Lineholder	Reserve	Domestic	International	Other
United	10	11 – no movable days	0500-1859: 13:00 scheduled/ 14:30 actual	Multi-stop: FLT/DHD 8:00 or less: 13 scheduled / 15 actual	Max 8 segments scheduled per duty period
			1900-0459: 11:30 scheduled/ 13:00 actual	FLT/DHD over 8:00 or charter; or flight departing from non-domicile location: 14:30 scheduled / 16:30 actual  Non-stop over 11:30-12:00:	May be scheduled or rescheduled to work both flights in 1 duty period
				14:30 scheduled / 16:30 actual  Non-stop over 12:00: Actual duty may exceed scheduled by 3	Round trip between West Coast and HI may not exceed 14:30 on duty
				hours maximum (max is total of check- in, flight and debrief time)	8 hours in 24 hours (8:30 in 24 hours if 2 legs in 1 duty period)
Continental	8	10 – where staffing allows, some Reserve lines will be build with 11, 12, 13, 14 or 15 days off; but guarantee will be reduced by 4:00 for each day off over 10 6 Reserve days out of 10 are	14 scheduled / 16 actual In irregular operation may be required to exceed duty time limitations to deadhead for rest	16:00 scheduled / 17:30 actual; except non-stop flights over 12:00 scheduled, max is total of check-in, flight and debrief time (actual can exceed scheduled by 3:30)  In irregular operation may be required to	If voluntarily exceeds duty limitation, receives 1:00 pay for each 1:00 duty in excess of 16:00 domestic or 17:30 international to a max of 5:00
		movable days at the company's discretion		exceed duty time limitations to deadhead for rest	No maximum flight time within duty time

#### **Reserve Provisions**

Airline	Reserve	Assignments	Days Off	Call Out	Standby	Rest Provision	Pick Up Trip	Guarantee	Move - Up
United	Straight Reserve for maximum of 5 years  After 5 years: A/B rotation  Top 25% of domicile exempt from Reserve	Ready Reserve: contactable 24- hours per day  Call-in Reserve: Call at 1900 to get next day's assignment  Minimum 65% of Reserve to be Call- in	11 days off  No movable days off	4-hour call out	Airport Standby (ONSB) scheduled for 4- hours Must be assigned trip departing within 5 hours of check-in	Legal rest at home: minimum 12 hours free from duty  International operation: varies by assignment  After flight time over 12 hours: 48-hours free from duty	Reserves may pick up on days off under restrictive conditions	Reserve guarantee: 75 hours Reserve override: \$1.93 per hour	Move up lines constructed and awarded throughout the month Reserves able to indicate protected days off
Continental	Straight Reserve	Ready Reserve: contactable 24- hours a day  Call out Reserve: ready Reserve available in 8-hour shifts - no more than 2 shifts per calendar day  Minimum 50% of Reserves to be call-out Reserves  All Reserves are ready Reserves: First 3 days of every month, July 1-7, 3 days +/- Thanksgiving, December 21 – January 4	10 days off 6 of 10 days off are movable at company discretion Lines may be built with 11, 12, 13, 14, 15 days off and Reserve guarantee reduced by 4 hours/day	2-hour call out	Airport Alert (Airport Standby) scheduled for 4 hours, which may be extended by 2 hours at company discretion  Must be assigned within 6 hours of check-in  Can be used for boarding, deplaning and performing pre- departure duties	Legal rest at home: 11:00 block-to-block scheduled / 9:00 actual If duty = 14-16 hours, 12:00 free from duty scheduled, 10:00 free from duty scheduled if next rest period is 14 hours 9:00 actual If non stop flight over 12 hours greater of 16 hours or rest of calendar day	Reserves returning from days off, may pick up trip departing before 1100	Reserve guarantee: 83 hours No Reserve override	Move up lines may be constructed between the 1 <sup>st</sup> and 5 <sup>th</sup> day of the month only

	Miscellaneous Provisions									
Airline	Non-Revenue Pleasure Travel	Deadheading Accommodation	Crew Meals	Minimum Flying	Guaranteed Time Off (PTO)	Termination of Duty				
United	All employees accommodated in company seniority order	Company seniority	Domestic: for duty period of 8 hours or more, without intervening rest of 2 hours	No minimum flying	Guaranteed daily  1% of active domicile population	15 minutes after block-in away from home, 30 minutes at home				
			International: on flights of 3 hours or more when meals boarded for		Flight Attendant can use maximum of 8 per year  Awarded 15 and 5 days	For DHD, upon block-in away from home, 15 minutes at home				
			passengers  Business class quality or better		in advance	30-minute extension for customs clearance				
Continental	Management personnel, including Chelsea Catering and Continental Express go ahead of non- management employees	Captain, First Officer, Second Officer, ISM (Purser)/First Flight Attendant, then remaining Flight Attendants in seniority order	Domestic: No crew meal International: if duty period exceeds 6 hours without 1:15 ground time Provided if report time 0001-0715 & is not for first flight pairing (ID)  If Contractual meal not provided will receive: \$10 breakfast/lunch, \$15 dinner	Must provide advanced notice of intent to fly below 40 hours in the month preceding  Benefits prorated (medical, dental, life insurance, Defined Benefit Plan)  20-40 hours: 50% vacation and sick leave accrual Below 20 hours: no sick leave or vacation accrual	None	15 minutes after block-in, or upon block-in for DHD 30 minutes after block-in if customs clearance				
				0 hours: considered on leave of absence						

#### **Pay Components**

Airline	Understaffing	Drafting Pay	Line Guarantee Protection	RET Pay	Galley Pay (International)	Holding/Ground Pay	Language Pay	Training Pay	Night Pay
United	\$5.00 x time flown x number of understaffed positions	None	Full month	\$9.00 per hour or value of trip dropped, whichever is greater	\$0.97 per hour for aircraft with 24 first class seats	½ credit for pay purposes after 10 minutes	\$1.54 per hour	\$9.00/hour, 1 hour minimum	2200-0600, \$0.35
					\$2.63 per hour 747 aft galley (B)				
Continental	Only on aircraft of more than 160 seats	3 hours pay and credit	Last seven days of the bid month	2 ½ hours pay and credit	\$1.00 W/B & 757	\$15.00/hr ground time after 30 min	\$2.50 per hour	2:30 hours/day, 1 hour pay	2200-0600, \$0.50
	15 year pay rate x time flown x number of understaffed positions, divided among remaining Flight Attendants			Flight Attendants required to drop trips because training was not offered on day off will have the option of standing for reassignment or decline pay protection				home study CBT	

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#### **Miscellaneous Benefits**

Airline	Fur	lough		Sick Leave	•	Pension / Retiree Medical					
	Max length of recall rights	Pay	Accrual Rate	Max Accrual	Compensation	Pension	401(K) Contribution / Match	Retiree Health,Pre- 65	Retiree Health, Post 65		
United	6 years	2 weeks to 4.5 months of pay based on seniority at time of furlough	4:00 hours per month	950 max hours	Lineholder: trips missed to max of 100 hours per month Reserve: 3:57/3:45 per day for 30/31 day month	Plan Terminated	Company contribution of 3%  Company match up to 3%	Yes (post- funded)	Yes		
Continental	5 years	½ month – 5 months of pay based on seniority at time of furlough	4:00 hours per month  Separate occupational bank  Rapid re- accrual after maternity or long injury	1,000 max hours  Additional 250 hours accrual allowed for catastrophic bank	Lineholder: Trips missed up to 83 hours  If have 500 hours remaining at end of ONSL then no cap  Reserve: 4:00 per day	1.19% FAC + 0.45% of amount over Social Security Comp x YCS (capped at 30 years)  Pension plan currently underfunded  If frozen or terminated, start as new contributors into IAM NPP	Company match of \$300 per year	Yes (post funded, may use remaining sick hours at retirement towards premiums)	No		

### Healthcare

United	Continental
Guaranteed healthcare and dental benefits with coverage, defined cost for premiums, deductible maximums and out of pocket maximums. Individual and family coverage premium caps. The healthcare plan is defined in the Contract and cannot change.	One paragraph in the Contract explaining healthcare is based on company policy and the terms are set by management with prior notification to the union.

## **Wage Chart**

	CAL	UAL Dom	Difference	%	UAL Intl*	Difference	%
1st year	\$18.00	\$18.46	-\$0.46	-2.5%	\$19.00	-\$1.00	-5.3%
2nd year	\$20.00	\$19.51	\$0.49	2.5%	\$20.06	-\$0.06	-0.3%
3rd year	\$22.50	\$20.75	\$1.75	8.4%	\$21.31	\$1.19	5.6%
4th year	\$25.95	\$21.34	\$4.61	21.6%	\$21.89	\$4.06	18.5%
5th year	\$27.84	\$24.20	\$3.64	15.0%	\$24.74	\$3.10	12.5%
6th year	\$32.30	\$31.82	\$0.48	1.5%	\$35.42	-\$3.12	-8.8%
7th year	\$34.32	\$33.54	\$0.78	2.3%	\$37.11	-\$2.79	-7.5%
8th year	\$36.18	\$34.37	\$1.81	5.3%	\$37.86	-\$1.68	-4.4%
9th year	\$37.54	\$35.49	\$2.05	5.8%	\$39.11	-\$1.57	-4.0%
10th year	\$39.44	\$36.63	\$2.81	7.7%	\$39.88	-\$0.44	-1.1%
11th year	\$40.65	\$37.42	\$3.23	8.6%	\$40.77	-\$0.12	-0.3%
12th year	\$42.67	\$38.31	\$4.36	11.4%	\$41.78	\$0.89	2.1%
13th year	\$44.27	\$39.14	\$5.13	13.1%	\$42.57	\$1.70	4.0%
14th year	\$46.12	\$39.75	\$6.37	16.0%	\$43.14	\$2.98	6.9%
15th year	\$48.15	\$39.75	\$8.40	21.1%	\$43.14	\$5.01	11.6%
16th year	\$50.00	\$39.75	\$10.25	25.8%	\$43.14	\$6.86	15.9%

<sup>\*</sup>Continental receives a \$1.00 override for international trips. They must actually fly to receive the override.